



September Camp Cabin Allocation Policy – Summer 2018 Onwards

In the interest of clarifying and refining the TSC September Camp Accommodation process, the Board of Directors has approved an official policy effective for the 2018 September Camp session.

Background

Traditionally, cabin assignment at September Camp has been guided by the following unofficial principles:

- 1) Allocation - September Campers who occupied a cabin the previous year were given first right of refusal for the following year. If a Camper misses a year or takes a year off, they forfeit that first right of refusal.
- 2) Timely Registration - We have also generally followed an unwritten rule of granting the year over year occupation of the cabin noted above provided the Camper registers prior to May 31.

Proposals

In response to customer feedback and in the spirit of fostering the growing 'family camp' nature and experience that is the September Camp experience, we are adding another element to the accommodation process and policy, whilst still rewarding our returning September Camp families for their continued business and loyalty.

September Campers with young families are best suited to the cabins and sections closest to Main Camp and the 'King Kybo': primarily the cabins in the Bantam section followed by the Pioneer section. Other cabins around Wigwam Bay also lend themselves to families with young children.

In order to bring some additional clarity to the policy for the 2018 session onwards, we will also be using the age of the children, similar to Summer Camp, to determine which section is best suited to the September Camp family.

Provided timely registration is made prior to midnight on May 14 each year AND at the same time cleared deposits have been received by TSC:

Families with Young Children

- Families with at least one child 9 years of age or under during the time of their stay at September Camp, we will make every effort to accommodate that family within the Bantam section and its vicinity (unless of course they prefer some other section).
- Families with at least one child between the ages of 10 & 11 years old during the time of their stay at September Camp, we will make every effort to accommodate that family in the Pioneer Section and its vicinity (or the Bantam section if there are insufficient families in the Bantam section with children 10 and under).

Guests Aged 70 or over

Guests aged 70 year or over will be accommodated in cabins with electricity, if available, although no overall guarantees can be given.

The determination of age will be the overriding or dominant factor when allocating the section or cabin (i.e. returning families will not have automatic first right of refusal in the Bantam or Pioneer sections unless they qualify per the age requirement, etc).

All Other Guests

Once family and senior allocations have been made, September Campers who occupied a cabin the previous year will be given first right of refusal for this year, provided the cabin has not already been allocated. If a Camper misses a year or takes a year off, they forfeit that first right of refusal.

For any registrations or deposit payments received after midnight on May 14 each year, TSC will allocate cabins on the best available basis, whilst still preserving the allocations already made for timely applications and payments stated above.

Please Note

The above policy is not a guarantee of availability of any one cabin or section at September Camp, or registration for a place at September Camp. TSC management reserves the right to make cabin availability and allocation changes at any time. Registration is for daily room & board at September Camp, and allocation requests and confirmations do not form any part of TSC's overall Terms & Conditions, a copy of which is available at www.taylorstattenamps.com as amended from time to time. E&OE.

Questions & Answers

Q: My child is 8 years old. Am I guaranteed a cabin in the Bantam section?

A: Provided timely registration and receipt of deposit, TSC will give priority for your family in a Bantam cabin over others registering on a timely basis, but due to space restrictions no over-all guarantee of cabin allocation can be made.

Q: My youngest child is now 10; we have stayed in the Bantam section for the last 6 years. Am I guaranteed a Bantam cabin this year based on your returning customer policy?

A: Provided timely registration and receipt of deposit, TSC will give priority for your family in a Pioneer cabin over others registering on a timely basis, but due to space restrictions no over-all guarantee of cabin allocation can be made. Allocation in the Bantam section will be made if there are insufficient families in the Bantam section with children 10 and under.

Q: My wife and I are 72 & 73 respectively. Are we entitled to a cabin with electricity?

A: Provided timely registration and receipt of deposit, TSC will give priority for you in a cabin with electricity over others registering on a timely basis, but due to space restrictions no over-all guarantee of cabin allocation can be made.

Q: I now need to change my original booking to add extra nights. Am I guaranteed the same cabin?

A: We will do our best to accommodate any changes to your booking made after midnight on May 14, but additional nights (in the same cabin or at all) is not guaranteed.

Q: I have been staying in my favorite cabin for the last 10 years. Am I guaranteed this cabin again this year?

A: It is our intention to allocate the same cabin to you again based on our seniority policy, however there is a slight possibility that we may have to re-allocate you to another cabin, particularly if your favorite cabin is in the Bantam or Pioneer sections (or vicinity), or if your favorite cabin has electricity, or if you change the session dates you have stay with us in the past. Timely registration and payment of your deposit will ensure your best chance of securing the cabin you want. Occasionally, for operational reasons TSC may need to restrict access to a cabin for a year or more.